

## Addison Global Limited (trading as MoPlay) - In Liquidation

### Press release and Notice to customers

On 12 March 2020 Edgar Charles Lavarello of PricewaterhouseCoopers, 327 Main Street, Gibraltar was appointed as liquidator to Addison Global Limited (trading as MoPlay) (the “Company”).

All customer accounts with MoPlay have therefore now been closed.

Our priority has been to protect the customer accounts and balances wherever possible. We have worked together with a number of the former MoPlay team, whose support and collaboration has been invaluable. As a result we have reached agreements with a number of operators who have agreed to take on the customer accounts and balances as follows:

- For customers registered in the **United Kingdom** or **Ireland** to **Betfred**.
- For customers registered in various **EEA** jurisdictions to **Eaglebet**.

This represents 95% of MoPlay customers.

We are still working to see whether we can transfer the accounts of those customers resident in other territories, but we know that this will not include all territories.

Please note that the customer accounts and customer balances were not sold. The consideration received for the transfer of the customer accounts is the agreement of the transferee that they would honour customer balances. The reason why we selected three separate transferees covering three separate regions is because these were the three best offers we received. When deciding which offer was the “best” offer, we considered which transferee had agreed to accept the largest number of customer accounts and was willing to honour the highest value of customer balances.

Each of the agreements reached varies slightly and the terms and conditions will have to be agreed with each transferee prior to a customer's account and balance being transferred. One of the conditions of transfer is that once a customer accepts the offer to transfer their account, the customer releases and discharges MoPlay from any liability which it may have to a customer in respect of any cash balance (given that the transferee will assume those liabilities to the customer).

If an account is one of those that qualifies to be transferred we recommend that you accept the offer as the outstanding balance of those accounts that are not transferred will remain unsecured creditors of the Company and it is unlikely that they will receive any funds from the liquidation.

It is important to note that not all customers will be able to transfer their accounts. This may happen a customer:

- is resident outside of the territory being transferred;
- is a self excluded customer with either party;
- has had their account frozen or suspended;
- does not agree with their account being transferred;
- does not agree to the terms of the transferee.

If a customer's account is not transferred they will remain an unsecured creditor of the Company. As an unsecured creditor they may make a claim by completing the claim form which can be downloaded from <https://www.pwc.gi/services/addison.html> however as the Company is insolvent it is unlikely that there will be any funds to pay any unsecured creditor.

## Frequently asked questions

### **Why do I have to accept the transferees terms and conditions and why can you not just transfer my account and my balance automatically?**

When considering how we would transfer players accounts and balances we considered data protection and a customers rights to have their personal data secure. Your acceptance of the terms and conditions is required so that your personal data can be transferred to the transferee and your account information can be processed by them.

### **What happens if I do not accept the transferees terms and conditions?**

If you do not accept the terms and conditions your account will not be transferred and you will remain an unsecured creditor of MoPlay and your outstanding balance will not be paid.

At the end of the liquidation all of your personal data will be destroyed.

### **I have not been contacted by any of the transferees, what happens to my account and my outstanding balance?**

This means that your account does not qualify as one of the accounts being transferred. You are an unsecured creditor of MoPlay and your outstanding balance will not be paid.

### **What happened to my open bets?**

If your account is transferred to EagleBet your open bet will be transferred when you accept the EagleBet terms and conditions. These bets will be honoured by EagleBet.

If your account is transferred to one of the other operators your open bet has been cancelled and the value of the bet (the stake) has been credited back to your account.

### **I am resident outside the territory being transferred, why were you not able to reach an agreement with another operator to accept my account?**

We reached out to a number of well known operators and we agreed transfers for all of the territories we could. If you are resident in another territory where your account can not be transferred it is because we were not able to find an operator who was licensed in that territory who was willing to take on the customer accounts and balances.

### **I was a self excluded customer with MoPlay but I was not self excluded with the transferee, will my account and balance be transferred?**

We regret that if you are a self excluded customer with MoPlay we are not able to transfer your account or balance.

### **I was a self excluded customer with the transferee but I was not self excluded with MoPlay, will my account and balance be transferred?**

We regret that if you are a self excluded customer with the transferee they are not able to accept your account or balance.

### **Why would my account be frozen or suspended?**

An account may be frozen or suspended if questions arise surrounding the use and activity of your account. Accounts are commonly frozen or suspended if a customer does not comply with either the

local regulatory body's codes of practice and or MoPlay's terms and conditions. Prior to an account being frozen or suspended, MoPlay would have made extensive efforts to resolve any problem. In addition once an account is frozen or suspended MoPlay would have continued its exhaustive efforts to be in contact with you to take steps to unfreeze or unsuspend your account. Every customer whose account was frozen or suspended would have been aware that their account status was inactive.

Frozen or suspended accounts can not be transferred. This means that you are an unsecured creditor of MoPlay and your outstanding balance will not be paid.

**Why did my account not qualify as one of the accounts to be transferred? Was there an offer from another operator that would have allowed my account to be transferred?**

No, if your account does not qualify as one of the accounts to be transferred it is because we had no offers from any other operator that would have included your account as an account which could have been transferred.

*Edgar Lavarello of PriceWaterhouseCoopers Limited, Gibraltar has been appointed Liquidator by the Supreme Court in Gibraltar to manage the affairs and property of Addison Global Limited (the "Company"). The Liquidator acts as agent of the Company only and without personal liability. Edgar Lavarello is authorised to act as an insolvency practitioner by the Gibraltar Financial Services Commission (IP Licence Number FSC 0001 IPA).*

*The Liquidator may act as Data Controller of personal data as defined by the Data Protection Act, depending upon the specific processing activities undertaken. PwC may act as a data processor on the instructions of the Liquidator. Personal data will be kept secure and processed only for matters relating to the Liquidator's appointment.*

*Registered office: c/o PricewaterhouseCoopers Limited, 327 Main Street, Gibraltar.*

*For further information on the liquidation of Addison Global please go to <https://www.pwc.gi/services/addison.html>*